RCCAPITAL C A YGC Member				С	ustomer r	elationshi	P FORM -	INDIVIDUAL PART 1
DATE OPENED		CLIENT TY	′PΕ	Individual	Joint "and" Acco	unt	Joint & Seve	eral (Solidary/"OR")
RCap Account Code								
General Information Title*	First Name*	Middle Na	me*			Last Name*		
☐ Ms. ☐ Mr. ☐ Atty. ☐ Mrs. ☐ Dr.								
Gender*	Nationality*	Date of Bi	rth* (MM/DD/YY	YY)		Place of Birth*	City	Country
🗌 Male 🔲 Female								
Tax Identification No. (TIN)*	-	SSS/GSIS N	No.			1		
Present Address*								
Unit/Floor No.	Premise/Bldg. Name House/Bldg	. No.		Street Name		District/Town/Baranga	У	
City/Municipality	State / Provi	nce			Country		Zip Code	
				•	-			•
Permanent Address* (Please	e fill up only if different from Present Address and not a U.	S. address)		Non-Resident?*	If non-resident of the I Residence:	Philippines, please indica	te Country of	Citizenship
U.S. Address, if any:							Are you a Green C	ard Holder?
	mplete U.S. address and indicate whether present, permane ermanentMailing	ent or mailin	g address)				⊖ Yes	O No
Address:						Zip Code	Telephone No. in	U.S.A.
Did you stay in the U.S. for n	nore than 183 cumulative days for the last three (3) years?	Yes	No	Substantial Presence No. of Days in the U.S		Perio	od	No. of Days
Is U.S. TIN available?	Yes No			No. of Days in the U.S	. last year	From to		
If Yes, please indicate U.S. T	'IN:			No. of Days in the U.S Total days present in		From to		=
Contact Details*								
Home Phone No.	Office Pl	hone No.				Nobile Phone No.		
Email Address					Mailing Address*			
					Present Addre	ess Permanent Ac	ldress 🗌 Offic	ce/Business Address
Employment Details							<b>D</b> () ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	
Employer/Business Name/Sch	1001					Date of Joining* (MM/D	(זיזילט	
Office/Business Address* Unit/Floor No.	Premise/Bldg. Name House/Bldg	. No.	Street I	Name		District/Town/Baranga	у	
City/Municipality	State/Provi	nce		Country			Postal Code	
Employment Status* Employee Position/Rank* Source of Funds (Nature of Income)*								
Employed         Creptoved         Regular Employee         Shareholder         Shareh					from Sale of Property			
ccupation (Nature of Work)*       Industry Type (Nature of Business)*       Industry Type (Nature of Business)*       Overseas Workers         Administrator/Programmer       Housewife       Religion       Agriculture       Electronics       Internet/Online Gaming       Overseas Workers         Clerical       Laborer       Sales       Aquaculture       Financial Services       Jewels/Gems/Precious Metals Dealer       Petroleum         Craftsman       Operatives/Transportation       Self-employed       Business Process       Food Processing       Livestock Raising       Specialty Retailers         Farmer/Fisherman       Professional       Technical       Construction       General Merchandiser       Money Changer/Transmitter       Skiles Providers         Government Employee       Protective Services       Unemployed/Retired       Education       Import/Export Company       Non-Government Organization (NGO)       Telecommunications         Others (Please specify):       Others (Please specify):       Others (Please specify):       Money Changer/Transmitter       Stelecommunications				Petroleum pecialty Retailers Fechnical Service/ kills Providers				
Gross Annual Income								
Guardian Details (Please fil	ll up only if customer is below 7 years old)							
RCap Account Code	First Name	Middle Na	me			Last Name		
Other Personal Details						<u> </u>		
Mother's Maiden Name*						Jarnigs		Payroll Settlement/Bills Payment
Are you a YGC employee or related to a YGC employee?* O Yes O No Expected Monthly Activity of the Account*								
Name of YGC Employee         YGCCompany         Relationship with YGC Employee         Under Php 100,001         Php 500,001- Php 1,000,000         Php 500,001- Php 1,000,000           Php 100,001- Php 500,000         Php 1,000,001- Php 5,000,000         Above Php 10,000,000         Above Php 10,000,000         Above Php 10,000,000								
FOR RCBC Capital USE ONLY Introduced By/Referred By								
	<b>—</b>		🗌 Clien	•		🗌 Walk - in		
Signature over Printed	Name / Date RCBC/RCap Employee		🗀 Clien	ι		ш waik - in		



## CUSTOMER RELATIONSHIP FORM - INDIVIDUAL PART 2

DATE OPENED	CLIEN	NT TYPE				_	
RCap Account Code				Individual	Joint "and" Account		& Several ary/"OR")
Other General Information							
Single     Widowed     Married       Divorced     Separated     Annulled	d, please indicate Spouse's Col	omplete Name:	No. of Dependents				
Highest Educational Attainment  Primary (Elementary)  Secondary (High School)	Technical/Vocational Tra	aining	University Degree (	Graduate	🗌 Masteral 📄 Doctorate	🔲 No Formal S	chooling
Are you a Politically Exposed Person?							
List of Companies where client is a Director, Officer or Stockholder							
Company Name Is Company Listed?	PSE - Is Company a Broker Dealer?	Rank/Position	Held Position Since		Business Address		Contact No.
DISPOSITION OF DOCUMENTS							
	Pick Up	г	Mail		u RCBC Business Center		
Other Financial Information ( <i>Please indicate NONE on</i> Relationship Details (Please fill up if Joint Account)		<i>able.)</i> ficial Owners of th	ne Account*				
	tionship with Client	Name	Date/Place of Birth	Nature of Work	Source of Funds/Nature of Income	Preser	nt Address
Client Acknowledgement By signing this form, I/We certify that all information provided herein is							
<ul> <li>I/We further agree:</li> <li>i. That my/our present and future accounts with RCBC Capital Corp. shall be governed by the terms and conditions set forth by the Corporation as well as the rules and regulations of the BSP, the BAP and Investment Houses Association of the Philippines relative to the opening and operation of investment accounts and ther YGC products and services availed of. I/We likewise acknowledge receipt of and agree to be bound by the appropriate Terms and Conditions governing the operation of each of my/our aforementioned present and future Accounts.</li> <li>ii. To grant to the Yuchengco Group of Companies (RCBC Capital and its affiliates and subsidiaries) access to all information relating to my/our present and future accounts. And grant RCBC Capital the authority to disclose to its service providers, as necessary and allowed under any law or regulation, information relating to my/our present and future accounts"</li> <li>iii. To grant RCBC Capital full permission to have my/our financial account's reported to the US Internal Revenue Services (IRS), the Anti-Money Laundering Council (AMLC) or any other local or foreign regulators, authorities or bodies, and to comply with the Foreign Account Tax Compliance Act (FATCA) due diligence rule or any Anti-Money Laudering Act (AMLA) regulation or requirement, or in accordance with any applicable local and foreign negulators or as may be required by or pursuant to agreements with local or foreign regulators, authorities or bodies.</li> <li>iv. That a printed statement shall not be provided anymore upon my/our enrolment in any electronic channel.</li> </ul>							
I/We hereby [_Agree_Disagree] to have my/our account/s be used for products and services information offered by RCBC Capital Corporation and the Yuchengco Group of Companies.							NRE QUE
					Signature over Printed Name / Date		
Note: Items with * are required to be filled up							
		FOR RCAP	USE ONLY				
Identification / Documents Presented							
Document Type	Document	t Code	Reference/I	D Number	Place and Country of Issue	Date of Issue	Expiry Date
Company Relationsh NON-DOSRI DOSRI If DOSRI, what position:							
Validation		L			l		
					Conducted By		
					Signature o	over Printed Nam	e / Date

## TERMS AND CONDITIONS (APPLICABLE TO ALL TYPES OF INVESTMENT ACCOUNTS)

1. Documents and Information for Opening of Accounts. The CLIENT represents and warrants that all documents, including identification papers/cards, presented or to be presented, and all information provided or to be provided by the CLIENT to RCBC Capital Corporation in connection with the CLIENT's application for the opening of, or for any transaction under, any and all present and future accounts (the Account/s") with it are all genuine, true, complete and valid and that the said documents have not been cancelled or revoked and the information correct and subsisting as of the date they were provided to RCBC Capital Corporation.

The CLIENT also warrants that he will submit the documents and information required by RCBC Capital Corporation in relation to such account opening within the required period as may be imposed by RCBC Capital Corp. Failure to submit said documents or information shall result in closure of the Account/s.

The CLIENT also warrants that, in case of any change in the submitted documents and information, the CLIENT will immediately or within ninety (90) days inform RCBC Capital Corp. in writing and submit all relevant documents and information in relation to such change, otherwise, correspondence sent to the last address given shall be deemed to have been received by the CLIENT.

2. **Authority to Disclose.** The CLIENT hereby authorizes RCBC Capital Corp. or its duly authorized personnel to disclose or transfer any information (including personal information) obtained from the CLIENT with any of the officers, branches, subsidiaries, agents and representatives of RCBC and third parties authorized by any of them, wherever situated, for use in connection with the provision of any service or product relating to the CLIENT's Account (s) (including data processing and storage, anti-money laundering monitoring, reviewing and reporting, statistical and risk analysis purposes).

In addition to the foregoing, the CLIENT hereby authorizes RCBC Capital Corp., any branch, subsidiary, affiliate, representative, third party or its duly authorized personnel to transfer or disclose to the Bangko Sentral ng Pilipinas, Anti-Money Laundering Council, Bureau of Internal Revenue, the U.S. Internal Revenue Service or such other relevant regulatory agencies and their duly authorized representatives, any information in relation to the Account/s with RCBC Capital Corp. as may be required by law, regulation or agreement.

Likewise, the CLIENT hereby authorizes RCBC Capital Corp. or its duly authorized personnel to disclose to its foreign and local correspondent banks the information specified herein (and such other additional information provided to RCBC Capital by the CLIENT) for purposes of satisfying the requirements of the latter in relation to the processing, anti-money laundering monitoring review, investigation and audit of the transactions on the CLIENT's present and future accounts.

Likewise, the CLIENT agrees to indemnify and hold RCBC Capital free and harmless, including its officers, directors, employees and representatives, against any and all disputes, claims, demands, losses, penalties, liabilities, costs and expenses of any kind whatsoever, imposed on, incurred by or assessed against the CLIENT in respect of or in connection with the information provided in relation to the Accounts, the disclosure of such documents and information on the Accounts and the consent herein granted.

- 3. U.S. Person Declaration: If the CLIENT is a U.S. person (i.e., a citizen or lawful resident (green card holder) of the United States of America or judicial entity organized under the laws of the United States of America), the CLIENT shall identify himself/itself as one, provide RCBC Capital Corp. with his/its U.S. taxpayer identification number and comply with all information and documentary requirements under U.S. regulations/agreements. The CLIENT hereby declares under penalty of perjury that:
  - a) The U.S. taxpayer identification number provided is true and correct, and
  - b) He/It agrees to waive any bank secrecy, privacy or data protection rights related to the CLIENT's Account/s

- 4. Withholding. The CLIENT hereby authorizes RCBC Capital Corp. to withhold any and all taxes/amounts in accordance with applicable local and foreign laws or regulations, or as may be required by or pursuant to agreements with local or foreign regulators, authorities or bodies. RCBC Capital Corp. shall notify the client thereof via mail to the CLIENT'S last known address on file or via electronic mail to the CLIENT's designated email address if enrolled in RCBC Capital's electronic channels.
- 5. Applicable Rules and Regulations. In all cases not specifically provided for in the foregoing or otherwise by written agreement between RCBC Capital Corp. and the CLIENT, the usual customs and procedure common in financial institutions in the Philippines shall exclusively govern all transactions between RCBC Capital Corp. and the CLIENT, with regard to the Account/s. The Account/s are also subject to such regulations, terms and/or conditions as may be imposed by BSP, SEC, BIR, PSE, SEC, U.S. IRS and other regulatory agencies relative to the establishment and operation of the Account/s
- 6. Amendment: RCBC Capital Corporation reserves the right to amend its Terms and Conditions on its Investment Accounts, including Supplemental Terms and Conditions at any time and without need of prior or subsequent notice of changes to the CLIENT. Any amendments or changes may be posted at any conspicuous place at the RCBC Capital Corp, RCBC Business Center or its Branch or by publication or other means of communication, electronic or otherwise.
- 7. **Repeal**: All the other terms and conditions inconsistent with these Terms and Conditions and its supplements are hereby superseded and modified accordingly.

# CLIENT ACKNOWLEDGEMENT

I/We hereby acknowledge having read and clearly understood the foregoing and agree to have my present and future account/s governed by these Terms and Conditions stipulated herein, as may be amended from time to time, as well as the rules and regulations of RCBC Capital Corp., the YGC Group of Companies, Bangko Sentral ng Pilipinas, the Banker's Association of the Philippines, the Philippine Stock Exchange and the Anti-Money Laundering Council. I/We hereto agree to notify you in writing or through the Company's channels of any change in the information supplied during account opening.

> SNATUR SNATUR ERIFY ERIFY

Client Signature Over Printed Name/Date

## SUPPLEMENTAL TERMS AND CONDITIONS

(In compliance with Bangko Sentral ng Pilipinas Circular No. 857)

## 1. Corporate Promissory Notes Direct Match Facility

The Corporate Promissory Notes Direct Match Facility ("Facility") is designed to provide the Corporate-Borrower ("Borrower") an alternative source of financing other than the financial institutions / lending agencies and may benefit from competitive interest rates due to lower intermediation costs.

The Client-Lender ("Lender") will have another instrument which may provide him higher yield due to the absence of intermediation costs. The Facility involves the issuance of a short to medium term (less than three years) promissory note ("PN") by a Borrower directly to a Lender for negotiated interest and tenor. RCBC Capital ("RCAP"), shall act a broker, custodian, and collecting and paying agent for the Facility, thus, receiving brokerage fees in the process.

## 2. Summary of your Responsibilities

When you lend to borrowers via the brokering service of RCAP, you assume a number of responsibilities. We have highlighted below some, but not all, of the important responsibilities that you have. These responsibilities include:

- 2.1 While we determine the suitability of this Facility to lenders, we do not provide recommendations or accept any responsibility to advise lenders on the suitability of lending decisions or transactions. You, as Lender, have full responsibility for your lending decisions. You assume all risks (including, without limitation, interest rate risk, credit risk, reinvestment risk, liquidity risk,), and you rely entirely on your own due diligence and assessment of the creditworthiness of the Borrower.
- 2.2 We will provide you with transaction confirmations. It is your responsibility to review these documents that we provide to you and to notify us within a reasonable period of errors or omissions. If you fail to notify us of errors or omissions, we will no longer be responsible for the error or omission.
- 2.3 When you decide to lend, you assume certain payment responsibilities including your obligation to pay fees and charges that may apply to your account and provide cleared funds on the issue date and settlement deadline.

*Interest rate* : Fixed based on the agreed rate *Interest payment* : Interest on the Notes shall be calculated on a 30/360 day count and will be paid monthly or guarterly

Taxation : 20% Creditable Withholding Tax (CWT) on the interest shall be deducted

### No pre-termination fee

**Other Charges** : Any fees, charges and commissions related to the remittance of funds from the Issuer to the Noteholder through the Paying Agent shall be for the Issuer's account

We may/will cancel your reservation and may/will offer it to other lenders if you fail to do so.

2.4 You commit to maintain your funds until the maturity date specified in the PN, Master Agreement or other form of transaction confirmation that we provide to you. Pre-termination is NOT allowed. Promissory note shall be honored or paid by the Borrower on maturity date. There will be no pre-termination fee

- 2.5 You authorize RCAP to disclose or transfer to its authorized personnel or agents any information obtained from you in connection with the provision of any service relating to your brokering account (including data processing and storage, anti-money laundering monitoring, reviewing and reporting).
- 2.6 You authorize RCAP, its authorized employees and agents to transfer or disclose to the Bangko Sentral ng Pilipinas, Anti-Money Laundering Council, Bureau of Internal Revenue, the United States Internal Revenue Service or such other relevant regulatory agencies and their authorized representatives, any information as required by law, regulation or agreement.

## 3. General Terms and Conditions

By mandating us to be your broker, you agree to be bound by these Terms and Conditions, including the contents of the Master Agreement and the Customer Relationship Form. These Terms and Conditions, the contents of the Master Agreement and the Customer Relationship Form, as may be amended from time to time, constitute the entire agreement between you and RCAP.

3.1 Who is bound by the Agreements?

All the provisions in these Terms and Conditions, the Master Agreement and the Customer Relationship Form are binding on you and any person who succeeds you (including trustees, receivers, your estate, your heirs, executors, administrators, successors and assigns, and other personal and legal representatives) or takes on your obligations. If you have joint lenders, all of the obligations in these Terms and Conditions, the Master Agreement and the Customer Relationship Form are joint and several which means that each of you is fully responsible for those obligations.

# 4. Master Agreement

- 4.1 The Master Agreement, as amended from time to time, sets out the Terms and Conditions under which we operate brokering accounts and carry out instructions with regard to the facility. When you signed the Customer Relationship Form, you acknowledged having received, read, understood and agreed to the Terms and Conditions including this Supplemental Terms and Conditions, governing your brokering account.
- 4.2 You appoint us as your broker for direct matching to Borrowers. We will maintain a record of transactions. We will credit to your nominated bank account the net amount of any interest and/or principal on interest payment date and/or maturity date.

## 5. Default

- 5.1 Failure by the Borrower to pay any sum (interests and fees included) when due, or comply with any of the terms and conditions hereof, shall constitute default.
- 5.2 In case of default
  - 5.2.a.the principal shall automatically become demandable without need of prior notice to the Borrower, and the Borrower shall pay the Lender/s, through RCBC Capital Corporation, upon default, without need of demand, the principal together with unpaid interest and fees; and

- 5.2.b.the Borrower shall pay, in addition to the stipulated interest and fees, liquidated damages at the rate of 2% per month on the principal and unpaid interest and fees computed from the date of default until the amount due is fully paid.
- 5.3 The Borrower hereby waives its right to notice and demand
- 5.4 Interest and fees not paid when due shall be computed every thirty (30) days, which shall be added to, and become part of the principal, and as part of the principal, shall likewise bear interest and shall be subject to fees at the same rate as that indicated above.

**6. Inquiries and Concerns** If you have any inquiries, concern or complaint regarding our service or the facility, please tell us. You can tell us through any of our employees or through our Credit and Administration Division Head who is our designated Customer Assistance Officer by:

a. Letter :	Juan Marcelo M. Quijano
	Credit and Administration Head
	RCBC Capital Corporation
	21/F Tower 2, RCBC Plaza,
	6819la Avenue, Makati City
b. Email :	jmmquijano@rcbc.com
c. Telephone :	8949000 local 2210

We will record your inquiry/concern and acknowledge receipt within 2 working days from including the name of the person tasked to resolve your inquiry/concern and when you can expect to receive a reply from us. Our Customer Assistance Officer will also explain to you our customer assistance process including the timelines. We may also request you to provide additional information or documents to enable us to satisfactorily resolve your inquiry/concern.

If we will need more time for resolution, we will inform you of the reason but we will keep you informed of the progress. If you are still not satisfied with the resolution of your inquiry/concern, you may seek assistance from the Bangko Sentral ng Pilipinas Consumer Assistance Group.

If our employee cannot answer your inquiry or resolve your concern within 24 hours, our Customer Assistance Officer will acknowledge your inquiry/concern within 2 days and endeavor to resolve it at the soonest time. For further information, please contact us on (632) 8949000.

By reading this and signing below, you certify that you:

- Have read and understand all the Terms and Conditions of this facility.
- Have independently determined that direct lending is suitable for you.
- Fully understand the nature of the facility and the extent of your exposure to risk.

Name and Signature of the Lender

	CLIENT SUITABILITY	ASSESSMENT	
AC	COUNT NAME:	Assigned Score Per Selection	Assigned Score Per Question
	<i>Investment Objective -</i> What is your prima [Answer may be more than 1 but only the Selection shall be forwarded to the Score	choice with the high	hest Score Per
	a. Capital preservation or Liquidity support	1	
	b. Temporary investment or Source of regular income	2	
	c. Higher potential investment returns	3	
	d. For use after retirement or Capital growth	4	
	e. Long-term investment	5	
	previously invested or are currently invest [Answer may be more than 1 but only the Selection shall be forwarded to the Score	choice with the higi	
	a. Time Deposit	1	
	b. Government Securities	2	
	c. Bonds/Commercial Papers	2	
	d. Promissory Notes	2	
	e. Preferred Shares	3	
	f. Listed Stocks	3	
	g. Warrants	3	
	h. Mutual Funds	4	
	i. Foreign Currency Swaps	4	
	j. Structured Products	4	
	k. Derivatives	4	
	I. UITFs	4	
З.	Years of Experience in Investing -		
	a. Less than 1 year	1	
	b. Less than 5 years	2	
	c. More than 5 years	3	
	d. More than 10 years	4	

	Assigned Score Per Selection	Assigned Score Per Question
4. Time Frame - How long do you intend to P	keep your funds inv	ested?
a. Very short-term (30-60 days)	1	
b. Short term (Over 60 days to 1 year)	2	
c. Medium term (Over 1 year to 3 years)	3	
d. Long term (More than 3 years)	4	
with higher risks, you are more comfortable a. No risk (No decline)	1	
b. Little Risk (Up to 10% decline)	2	
c. Moderate Risk (More than 10% to 15% decline)	3	
d. High Risk (More than 15% decline)	4	
6. Liquidity Requirement -		
a. Very important	1	
b. Moderately important	2	
c. Slightly important	3	
d. Not important	4	
TOTAL SCORE FOR THE CLI	ENT	
[Must not exceed a total of 2	?5]	

Score	Investor Risk Profile	Suitable Investments
6-8	Conservative	
9-11	Moderately Conservative	
12-15	Slightly Aggressive	
16-20	Moderately Aggressive	
21-25	Aggressive/Sophisticated	

## Prepared By:

Name and Signature

Position

Name of BC/Division/Group/Third Party

Approved By: RCBC CAPITAL CORPORATION